



FLOWER MOUND, TX Sept. 27, 2025 Crisbeling Scandela, a Walmart Spark delivery driver from Venezuela, sits in her car in the same parking spot where she says she was harassed by a woman identified as Tonya Chadwell outside the Neighborhood Walmart on Flower Mound Road in Flower Mound, Texas, on Sept. 23, 2025. Credit Paola Redding

*FLOWER MOUND, Texas (Sept. 23, 2025)* — A Venezuelan woman working as a Walmart Spark delivery driver was racially harassed and filmed by another woman in the parking lot of a Flower Mound, TX Neighborhood Walmart located on the Flower Mound Rd and Cross Timbers Rd intersection on Sept. 23.

Crisbeling Scandela, 39, said the confrontation began when she returned to her car waiting for a delivery request. Scandela, who moved to the U.S. seven years ago from Venezuela, said a woman later identified as Tonya Chadwell signaled for her to leave the parking lot and told her she “did not belong” there.

Scandela said she ignored the woman and got into her vehicle to wait for her next delivery order. Moments later, Chadwell allegedly approached her car, placed her phone inside the open driver’s window, and began filming her while calling her “an illegal.”

“She said I was driving an illegal car and didn’t live in Flower Mound,” Scandela said in a Facebook post that included a portion of the video. “I didn’t understand everything, but I knew it wasn’t right.”

Scandela said the incident occurred near the McDonald's located beside the Neighborhood Walmart on Flower Mound Road, where many Spark drivers park between orders. She said no bystanders witnessed the exchange.

After the encounter in the video, Chadwell can be heard asking for Scandela's driver's license and accusing her of "driving an illegal car." Scandela said she initially felt confused rather than frightened, but later became concerned that Chadwell might return with others. She sought shelter inside the store and reported the incident to staff.

A Walmart employee told Scandela that in more than 30-plus years working at the same location, she had never seen another worker face that kind of treatment.

According to Scandela, Chadwell confronted another Spark driver, a Latino man, the previous day at the same location. Chadwell's husband was reportedly with her during both incidents.

Chadwell declined to comment. Her daughter, Taye Chadwell, wrote on social media that she has cut communication with her mother, saying "she deserves all the criticism she is facing."

Scandela's Facebook video has been viewed more than 9.7 million times across multiple platforms. Local businesses, including Flurry's Market and Provisions, a Flower Mound restaurant and meat market, have offered her support and potential employment.

Influencer TizzyEnt and the Spanish-language network Univision have also reached out to interview Scandela.

Scandela continues her work as a Spark driver but has built a system with fellow coworkers for safety.

Scandela said she is seeking the consultation of an attorney to determine whether the incident qualifies as harassment under U.S. law to support her ongoing asylum process.